



THE CITY OF LOWELL'S COMMUNITY CHOICE POWER SUPPLY PROGRAM CONSUMER NOTIFICATION FORM

Dear Basic Service Consumer:

The City of Lowell is pleased to announce that it has selected Dominion Energy Solutions as the supplier for its Community Choice Power Supply Program ("Program"). Dominion Energy Solutions will provide electric power supply for all Basic Service consumers in Lowell. This letter is intended to tell you about this program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Community Choice Power Supply Program.

Dominion Energy Solutions will provide Renewable Energy Certificates for 100% of the electric power supply for all Basic Service consumers in Lowell. In addition to the environmental benefits of this contract, it is estimated that Lowell ratepayers will also see an 8-10% reduction in their monthly electricity bills, a savings of approximately \$20 per month for the average consumer.

YOU WILL NOT NOTICE ANY CHANGE. The only difference you will see is that Dominion Energy Solutions will be printed under the "Supply Services" section of your monthly bill. You will continue to receive one bill from National Grid. You will continue to send your payments to National Grid for processing. National Grid will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

COMPARATIVE RATES AND TERMS

	Lowell's Community Choice Power Supply Program (Supplier Services Only)	National Grid Basic Service (Supply Services Only)
Rate Residential Commercial/Streetlight Industrial	7.84 cents/kWh 7.67 cents/kWh 7.98 cents/kWh	10.025 cents/kWh 9.448 cents/kWh 11.403 cents/kWh
Duration	April 2014– October 2014 <i>(Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.)</i>	November 1, 2013 – April 30, 2014 <i>(Residential and Small Commercial rates change every 6 months, Large Commercial and Industrial rates change every 3 months)</i>
Exit Terms	NO PENALTY CHARGE	May receive a reconciliation charge or credit

YOU DO NOT NEED TO TAKE ANY ACTION to participate in Lowell's Community Choice Power Supply Program.

ALL BASIC SERVICE CONSUMERS will automatically be enrolled in the Program and start benefiting from the lower rate beginning on the day of the month in April 2014 that your meter is read. This date varies by service area. Your meter reading date is shown on your bill.

BUDGET PLAN OR ELIGIBLE LOW-INCOME DELIVERY RATE CONSUMERS will continue to receive those benefits from National Grid.

IF YOU HAVE ALREADY CHOSEN A COMPETITIVE SUPPLIER ON YOUR OWN You will not be enrolled in this Program. You will continue to get your electricity from that Competitive Supplier.

IF YOU DO NOT WISH TO PARTICIPATE IN THIS PROGRAM you may: 1) Opt-out and continue paying National Grid's Basic Service rate; or 2) Opt-out and choose your own Competitive Supplier (if one is available to you)

HOW TO OPT-OUT

Fill out, sign, and return the enclosed postage paid card **OR** visit www.colonialpowergroup.com/lowell/ and click the opt-out button, then fill out and submit the Opt-Out Form.

ANY TIME AFTER ENROLLMENT you can still opt-out with **NO PENALTY CHARGE**. It may take a couple of billing cycles before you are back on National Grid's Basic Service. If you choose to opt-out after the initial enrollment, you may submit an Opt-Out form at www.colonialpowergroup.com/lowell/ **OR** call us toll-free at (866) 485-5858 **OR** call Dominion Energy Solutions at (877) 739-3669 and ask to be placed on National Grid Basic Service

IF YOU FAIL TO PAY YOUR BILL IN A TIMELY MANNER consistent with the requirements of Massachusetts law, you may be switched back to the National Grid Basic Service.

Basic Service consumers in the City of Lowell will receive further notification of this Program on their March 2014 bill from National Grid.

FOR FURTHER INFORMATION regarding Lowell's Community Choice Power Supply Program you can visit www.colonialpowergroup.com/lowell/ or call us toll-free at (866) 485-5858.

Colonial Power Group, Inc. is an energy consultant, chosen on a competitive basis, who is helping the City of Lowell to facilitate the Community Choice Power Supply Program.

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Este es un aviso importante. Por favor asegure que se traduce.

Este é um aviso importante. Queira mandá-lo traduzir.