

Sustainable Westchester, Inc: Statement of Data Capture & Security

Updated 6/10/2020

Sustainable Westchester is committed to protecting the privacy and security of visitors to this website. Sustainable Westchester does not collect personal information when you visit our website unless you choose to provide that information. Outlined below is the Sustainable Westchester online privacy policy. If you have questions about this policy contact info@sustainablewestchester.org

Personal Information & Sustainable Westchester Program Data Capture

Users are NOT required to provide any information to search, retrieve, download, filter and otherwise use the data available on SustainableWestchester.orgSustainableWestchester.org. If you choose to provide us with personal information by —like filling out a form, the data you provide will be used only for the purpose indicated.

Westchester Power Data Collection

Sustainable Westchester, in its capacity as Administrator for the Westchester Power program, provides customer service functions that may entail the collection of data from participating electricity account holders. Such data includes utility account number and identifying address and contact information. In contacting SustainableWestchester.org with your questions and comments, you should NOT include additional personal information, especially social security. Utility account information as required to complete opt-in/opt-out may be asked by a representative of Sustainable Westchester. For certain SustainableWestchester.org users SustainableWestchester.org may collect additional information such as name, organization, job title, address, contact telephone number and email address (business or residential). The degree to which SustainableWestchester.org stores said information specific to Westchester Power data collection is for use only in administering the program.

Community Solar Data Collection

Most solar developers require automated payments from a subscriber's designated bank account via ACH payments. This lowers transaction costs and increases security. Your payment details will be encrypted and secured on a Citibank server and only the last four digits are accessible to community solar administrators.

If a soft credit check is required by the solar developer prior to enrollment; the credit check is administered by the solar developer or its agents and SustainableWestchester.org does not participate in that process or have access to the resulting credit score. Sustainable Westchester is simply informed if someone who has otherwise enrolled does not meet the credit criteria set by a solar developer. This enables us to identify alternate community solar opportunities that do not have credit score requirements.

Site Security

For site security purposes and to ensure that this service remains available to all users, this system employs commercial software programs to monitor network traffic, protect against potential malware threats or nuisance computer threats. Every attempt is made to correct potential prob to identify unauthorized attempts to upload or change information, or otherwise cause damage.

A variety of physical, electronic, and procedural safeguards are maintained to protect information. For example, commercially reasonable tools and techniques are used to protect against unauthorized access to SustainableWestchester.org systems. Additional information on site security can be found by accessing Sustainable Westchester's privacy policy found at <https://www.sustainablewestchester.org>.

Children's Data & Privacy

Sustainable Westchester complies with the [Children's Online Privacy Protection Act of 1998](#) (COPPA) that helps to protect the safety and privacy of children online. COPPA and its accompanying FTC regulation constitute United States Federal law that protects the privacy of children using the Internet. Personal information from children under 13 is not knowingly collected, nor are children under 13 knowingly contacted by Sustainable Westchester. Sustainable Westchester does not intend to solicit information of any kind from children under 13.

ProhibitionsSustainableWestchester.org will not link to any website that exhibits hate, bias, or discrimination. SustainableWestchester.org reserves the right to deny or remove any link that contains misleading information or unsubstantiated claims or is determined to be in conflict with SustainableWestchester.org's policies.

Changes to this Policy

The SustainableWestchester.org privacy and data capture policy will be revised or updated if practices change, or if better ways to keep you informed are developed. You should refer to this page often for the latest information and the effective date of any changes. If changes are made to this policy, a new policy will be posted on our site and the date at the bottom of the page will be updated. Changes to the policy will not apply retroactively.

Disclaimer and Endorsement

The SustainableWestchester.org website includes hypertext links, or pointers, to information created and maintained by other public and/or private organizations. SustainableWestchester.org only provides these links and pointers for your information and convenience. When you select a link to an outside website, you are leaving the SustainableWestchester.org site and are subject to the privacy and security policies of the owners/sponsors of the outside website.

Accessibility

The commitment to accessibility for all is reflected on this site in our efforts to ensure all functionality and all content are accessible to all SustainableWestchester.org users.

The SustainableWestchester.org site is routinely tested for ADA compliance reviewed for alignment with the latest Web Accessibility Initiative. The SustainableWestchester.org website endeavors to ensure as much accessibility as possible. If you use assistive technology (such as a screen reader, eye tracking device, or voice recognition software) and have difficulty accessing information on SustainableWestchester.org, please email us at info@sustainablewestchester.org and a team member will contact you and attempt to provide the information you are seeking.