

WESTCHESTER POWER PROGRAM

HOW TO READ YOUR BILL

We at Sustainable Westchester are well aware of the level difficulty some individuals face when it comes to being able to clearly read their electricity bill. It's crucial to know what your bill entails and means if you're going to make informed decisions regarding your utilities. Con Edison's bill structure contains a cost breakdown for energy supply, energy delivery, and taxes. By know what to look at, you'll be able to more effectively identify better suppliers for electricity and access better deals.

Commonly Asked Bill Questions:

1. How do I know if I am enrolled in Westchester Power or an ESCO or the utility?

NYSEG includes a notification statement on each bill that states if you are enrolled in Westchester Power or an ESCO

(https://drive.google.com/file/d/1CGFRjUutMsYTEwA7K5cci4I6w7KTd6IK/view?usp=sharing).

2. Why does my bill have both a delivery and supply charge?

NYSEG's electricity charges are divided into two parts; supply charges and delivery charges.

The supply charge is the cost for the energy you use. Electricity usage is measured by kilowatts per hour or kWh. Your kWh used multiplied by your rate determines your supply charges. NYSEG supplies your electricity unless you or your municipality have opted to enroll in Westchester Power or an ESCO. In this case, NYSEG only delivers your electricity.

The delivery charges pay for the infrastructure and cost associated with delivering the energy to your home. This is charged by NYSEG no matter who your ESCO is. Delivery rates are set by state regulatory agencies and aren't subject to market changes.

3. Why are there multiple taxes on my bill?

Local, state, and federal taxes are applied to both the supply and delivery portions of your energy bill.

4. Why are there two charges on my bill? Is this an added charge?

Your utility bill is broken down into two charges for supply and delivery, with the Westchester Power program identifying an energy supply company (or an ESCO) which would replace NYSEG as your default electricity supplier.

(https://drive.google.com/file/d/14jkhdMaJyaqt7EcraQsnJHAyg1IVGml8/view?usp=sharing)



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5. How do I find the rate I am being charged?

You can find the supply rate in the electricity supply detail section (link to #13) of your bill. The rate is listed as [X kwh @ rate]. For example, your supply rate could look like "Energy charge 107 kwh @ 0.0719". This means that your supply rate is \$0.0719 per kwh. The same applies for your delivery rate in the electricity delivery charges section

(https://drive.google.com/file/d/1ta3L2mK1kV8LurKWBqCARzwSlusBMcrh/view?usp=sharing).

6. How does this compare to NYSEGs rates (link to rates so far page)

You can view Westchester Power's historical rates compared to NYSEG's on our rates and bills page of our website. (https://sustainablewestchester.org/wp/rates-bills/).

7. Where do I find the current rates?

Current rates for the Westchester Power program can be found on our Rates & Bills page of our website. (https://sustainablewestchester.org/wp/rates-bills/)

8. How do I know how much electricity I am using every month?

You can login to your NYSEG account (https://sso1.nyseg.com/sso/) to view your past usage.

General Information

- Account name
 (https://drive.google.com/file/d/1JsDn0SXaZQrmj4uqIVBeWn0Zr8gcraLl/view?usp=sharing)
- 2. Account number (https://drive.google.com/file/d/1JsDn0SXaZQrmj4uqIVBeWn0Zr8gcraLI/view?usp=sharing)
- 3. Statement date (https://drive.google.com/file/d/1JsDn0SXaZQrmi4uqIVBeWn0Zr8gcraLl/view?usp=sharing)